

INTEGRATED MANAGEMENT SYSTEM POLICY

MİTAŞ CIVATA Sanayi ve Ticaret A.Ş. is aware of the importance of quality, environment, occupational health and safety, energy, and information security in its pursuit to become a successful and reliable global brand in its sector.

Our Vision

To be a leader in the industries in which we operate.

Our Mission

To contribute to the development and prosperity of nations worldwide and improve people's quality of life by delivering high-quality products and services through innovative, safe, and environmentally friendly technologies and practices within our fields of operation.

In line with this mission, we conduct all our activities sustainably, adhering to the principles of our vision, mission, and values, and in compliance with the integrated management system, which encompasses quality, environment, occupational health and safety, energy, and information security management systems.

In this context, **MİTAŞ CIVATA** commits to:

- Managing risks effectively and improving all processes continuously.
- Continuously improving, documenting, communicating to all employees, reviewing, and ensuring the up-to-date status of the Integrated Management System and performance measurements in a manner aligned with the purpose and scale of the organization.
- Establishing measurable objectives for business processes under the Integrated Management System, providing the necessary information, accessibility, resources, and supports to achieve these objectives, and enhancing performance to compete at an international level by reviewing and updating them regularly.
- Continuously developing human resources, information, and production technologies to maintain a dynamic, innovative, and competitive position.
- Meeting customer expectations in all products and processes throughout the value chain in a team-oriented spirit.
- Conducting operations in compliance with applicable legal regulations, internationally recognized standards, customer requirements, and industry best practices while enhancing legislative compliance.
- Taking necessary precautions to prevent negative impacts on people, the environment, and energy use from the order phase to the end of the lifecycle of activities and implementing these measures in collaboration with employees, suppliers, and contractors.
- Minimizing unsafe and insecure conditions and actions as well as potential accident and occupational disease risks.
- Using energy and natural resources efficiently, reducing consumption, waste, and greenhouse gas emissions, making improvements in energy efficiency, and preventing pollution.
- Supporting design activities that take energy efficiency improvements into account.
- Ensuring the procurement of energy-efficient products and services that influence energy consumption positively.
- Enhancing the skills and competencies of employees and business partners in quality, environment, occupational health and safety, energy, and information security, promoting their participation in activities, and consulting with them as necessary.
- Ensuring the security of sensitive information and intellectual property belonging to customers, stakeholders, business partners, and employees.
- Establishing necessary communication with all relevant parties and managing relationships transparently and with collective wisdom.
- Ensuring the continuity of the three fundamental elements of information security confidentiality, integrity, and availability across all activities.

Head of Bolt Operations

Kemal BAŞAK